Values, Norms, and Method for Conflict Resolution

** Changes to this document must be agreed upon by team

Method for Conflict Resolution

In order to keep the team functioning well and operating on these Values and Norms, members will follow the following plan when addressing these problems.

1. Any conflict between a member(s) and the Norms and Values or a conflict between 2 or more members should addressed and resolved as soon as possible. Letting these issues linger can cause them to evolve into bigger issues.
2. When a member needs to be addressed for working against these Norms and Values they should be approached in a way that is respectful. The point of confronting the member is to resolve the conflict and restore the member(s) and the team to optimal performance.
3. Conflict should be resolved between members when possible.
4. If a conflict cannot be resolved among members, a meeting should be held with the Team Leader and the member or members involved in the conflict.
5. If the issue still persists, it should be addressed amongst the whole team.
6. If the issue has been addressed as stated in 3, 4 and 5, and still persists to be a problem, a meeting with the Team Guide will be held with the entire team to discuss resolutions. From that meeting action items should be developed to ensure the resolution of the issue. The completion (or lack thereof) will act as a gauge for how well the problem was resolved.

Norms and Values

==== Communication ====

1. General Conversation will be done through the Slack Team Messaging app
2. Members will discuss their goals for themselves
3. Members will share their progress, setbacks, and struggles with the team
4. Members will collaborate to establish meeting times, and accomplish joint tasks
5. Changes to EDGE should be well commented in the change log, as well as mentioned in Slack

==== Readiness ====

1. Members will keep themselves up to date with the team's knowledge of the problem
2. Members will keep up to date on the required discussion material for class time

==== General Open Mindedness ====

1. Members should feel free to present ideas, and build on ideas openly and constructively

==== Personal Accountability ====

1. Members should take pride in their work
2. Members should set goals for themselves and strive to meet their deadlines

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